

APPENDIX 2

PATIENT ENVIRONMENT CHARTER



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Clinical Leaders/Matrons will;

1. Demonstrate a multi-disciplinary 'Cleanliness Culture' across their Units.
2. Provide guidance and support to cleaning staff.
3. Participate in the monitoring and development of Cleaning Services.
4. Support the cleaning process by ensuring wards remain tidy and free from 'clutter'.

The Housekeeping Manager will;

1. Ensure patient areas are visited daily by the Housekeeping Supervisor and are audited in accordance with the risk category.
2. Measure environmental cleanliness against agreed specifications.
3. Undertake a 'Patient Environment' audit within patient areas, at least 16 times a year.
4. Ensure unsatisfactory standards of environmental cleanliness are rectified in accordance with Trust Policy.
5. Ensure Housekeeping staff are appropriately trained, receive ongoing training and demonstrate competence.