**QI Coach**

**The QI Coach will carry out their role alongside their operational role, in agreement with line management**

**The role of a QI Coach involves:**

**•** Being a motivated champion of the Trust’s continuous improvement ethos

• Participating in a network of QI coaches, giving and receiving support to help spread the continuous improvement ethos throughout the Trust

• Being empowered to work on their own improvement initiatives in their own team, service or ward

• Sharing their learning and experiences with colleagues

• Coaching QI within teams and directorates at a local level to ensure successful improvement work is completed. QI coaches will achieve this by engaging with staff, communicating and listening to them.

• Ensuring that QI embraces the Trust’s core values (patient centred and safe, responsive, friendly, professional) and in recognition that this can span across quality, safety and financial elements

• Disseminating improvement methodology and tools to teams and directorates.

**Your responsibilities are:**

• To help engage people and teams in QI, recognising and understanding the human side of change and supporting team to achieve their aims as a result.

• To support colleagues and individual teams in developing new ideas and strategies and to test them, using QI tools and methodology, including PDSA, to achieve implementation and spread

• Attend quarterly QI coach drop in sessions with QI leaders and other Trust QI coaches and update colleagues on the QI work and experiences that are happening locally to them. Usually over lunch, with light refreshments provided.

• Regularly attend Improvement drop in sessions that are available for all Trust staff, to provide support and advice to a wider cohort of staff.

**Qualities, Skills and Values:**

• Can cope with change, uncertainty and risk and wants to make a positive difference

• Can work flexibly and communicate at ease with a wide range of staff groups, motivating colleagues when needed

• Curious and innovative nature

**•** Likes to problem solve and use information/data to help identify an opportunity

• Keen to learn and develop

• Is motivated to work beyond their current role

**As a result, you will:**

**•** Be supported and empowered to lead improvement projects

• Receive free training and support in quality improvement approaches

• Become a founding member of the inaugural SFT quality improvement community of practice

• Raise the profile of your area of work or improvement project

• Improve the quality of the services the Trust provides

• Learn new skills or fine tune existing ones

• Become part of the wider QI steering group within the Trust

• Participate in continuing CPD linked to QI

**How do I get involved?**

Come along to the Boardroom on 30th September 12-1pm/18th October 10-11 or to room E in the Education Centre on 10th October 8-9 to find out more about QI and how you can be a founding member of this inaugural QI community of practice across the trust.

There will be time to ask questions and at the end there will be the opportunity to take away information/sign up to the QI coach training programme.

You will need to be able to attend one of two cohorts of training sessions; the first to be held in November 2019 and the second in March 2020. One full course will consist of 4 x 3-4 hour afternoon QI training sessions and will be held within the Trust.

The QI coach will carry out their role alongside their operational role.

**Please note:**

**The deadline for applications for November 2019 training dates is: Wednesday 30th October 2019**

**The deadline for applications for April/May 2020 training dates is: Friday 10th April 2020**