Appendix 1.3 –Session Measure

*How was the care you received today?*

 *How would rate the care you have received today?*

 *1………………………………………………………………………………………….10*

 *(Poor) (very good)*

*How listened to did you feel?*

*How well supported by the member of staff did you feel?*

*How well understood did you feel the member of staff?*

*How could your care be improved?*