



thebigword NHS Telephone Interpreting

thebigword is your sole supplier of telephone interpreting, a service which will enable you to help any client who may have limited English language skills.

When you need an interpreter please follow the instructions below:



- Dial **0800 757 3053 / 0800 694 5093**



- Enter your access code, followed by the # key
Keep your access code here: **83085055 #**
(If required, enter your PIN number, followed by the # key)
- Enter the language code from the list below, followed by the # key



- Once connected stay on the line
- Take note of the interpreter's identity number
- Direct your conversation to the client and NOT the interpreter

| | | | |
|-----------------------|------------------------|----------------|---------------|
| 702 Albanian | 94 Farsi (Persian) | 733 Latvian | 755 Slovak |
| 91 Amharic | 95 French | 734 Lingala | 757 Somali |
| 92 Arabic | 4 German | 735 Lithuanian | 1 Spanish |
| 727 Bahasa Indonesian | 993 Greek | 97 Mandarin | 998 Swahili |
| 706 Bengali | 738 Gujarati | 533 Mirpuri | 762 Tagalog |
| 17 Bosnian | 994 Hindi | 741 Nepali | 729 Tamil |
| 707 Bulgarian | 724 Hungarian | 796 Oromo | 992 Thai |
| 708 Burmese | 995 Italian | 98 Pashto | 773 Tigrinya |
| 93 Cantonese | 96 Japanese | 5 Polish | 764 Turkish |
| 780 Creole (Haitian) | 3 Korean | 996 Portuguese | 709 Twi |
| 710 Czech | 520 Kurdish (Kurmanji) | 749 Punjabi | 765 Ukrainian |
| 713 Dutch | 730 Kurdish (Sorani) | 750 Romanian | 999 Urdu |
| 712 Farsi (Afghan) | 731 Kurdish (Bahdini) | 997 Russian | 516 Welsh |



Dial **700** followed by the # key if you cannot identify the language required.
Dial **0** followed by the # key for further assistance.



If you have forgotten your access code or you have any questions following a call please contact:

- General Service Queries: **0800 757 3025**
- E-mail: **tis@thebigword.com**
- Web: **www.thebigword.com/publicsector**

If you have any questions please ensure that you have:

- the interpreter's ID number
- time of the call
- language you required



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For language assistance, please point to your language.

Për ndihmë me gjuhën, ju lutemi të tregoni gjuhën tuaj

للحصول على مساعدة في اللغة، الرجاء الإشارة إلى لغتك.

ভাষার বিষয়ে সহায়তার জন্য, অনুগ্রহ করে আপনার ভাষার দিকে নির্দেশ

За помощ с превод, моля посочете своя език.

如需要語言協助，請指向您使用的語言

Potřebujete-li jazykovou pomoc, ukažte prosím na váš jazyk.

برای دریافت کمک در رابطه به زبان، لطفاً به زبان خود اشاره کنید

برای خدمات زبانی و ترجمه، به زبان خود اشاره کنید.

Pour obtenir une assistance dans votre langue, veuillez montrer celle-ci du doigt.

भाषाकीय मदद माटे, मठेरआनी करीने तमारी भाषा तरङ्क नरिदिश करी

भाषा संबंधी सहायता के लिए कृपया अपनी भाषा की ओरसंकेत कीजिए।

Amennyiben nyelvi segítségre lenne szüksége, kérjük, hogy mutasson az anyanyelvére!

Per assistenza linguistica, vi preghiamo di indicare la vostra lingua.

언어 지원이 필요하시면 원하는 언어를 선택하세요.

بۆ یارمەتی له بواری زماندا، تکایه پهنجه بۆ زمانکهی خۆتان رابکێشه.

Lai saņemtu valodas palīdzību, lūdzu, norādiet savu valodu

Norėdami gauti su kalba susijusios pagalbos, parodykite j savo kalbą.

如需语言协助，请指向您使用的语言。

भाषामा सहायताका लागि, कृपया आफ्नो भाषालाई देखाउनुहोला।

د ژبې په برخه کې مرستې لپاره، لطفاً خپلې ژبې ته اشاره وکړئ.

Aby uzyskać pomoc tłumacza, proszę wskazać swój język.

Para assistência com o idioma, indique o seu idioma.

ਭਾਸ਼ਾ ਦੀ ਸਹਾਇਤਾ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਆਪਣੀ ਭਾਸ਼ਾ ਦਾ ਸੰਕੇਤ ਦਿਓ।

Pentru a primi asistență în limba dvs., vă rugăm să specificați care este aceasta

Если вам нужны услуги переводчика, пожалуйста, укажите свой язык.

Airson taic cànanain, comharraich do chànan fhèin

Ak potrebuje jazykovú pomoc, ukážte na svoj jazyk.

Si luqaddaada laguugu caawiyo, fadlan farta ku fiiq luqaddaada

Seleccione el idioma correspondiente si necesita ayuda en su lengua.

மொழி உதவி பெற தயவு செய்து உங்கள் மொழியைச் சூட்டிக் காட்டவும்.

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Dil yardımı almak için lütfen konuştuğunuz dili belirtiniz

زبان سے متعلق مدد کے لئے، براہ کرم اپنی زبان کی نشاندہی کریں

Đê đươc hô trợ dịch thuật, xin chi cho biêt ngôn ngữ của quy vi

I gael cymorth gyda iaith, pwyntiwch at eich iaith.

English

Shqip

العربية

বাংলা

български

廣東話

česky

دری

فارسی

Français

ગુજરાતી

हिंदी

Magyar

Italiano

한국어

کوردی (سۆرانی)

Latviešu

Lietuvių k.

国语

नेपाली

پښتو

Polski

Português

ਪੰਜਾਬੀ

Română

Русский

Gàidhlig

Slovenčina

Soomaali

Español

தமிழ்

ትግርኛ

Türkçe

اردو

Tiếng Việt

Cymraeg

English

Albanian

Arabic

Bengali

Bulgarian

Cantonese

Czech

Dari

Farsi (Western)

French

Gujarati

Hindi

Hungarian

Italian

Korean

Kurdish Sorani

Latvian

Lithuanian

Mandarin

Nepali

Pashto

Polish

Portuguese

Punjabi

Romanian

Russian

Scottish Gaelic

Slovak

Somali

Spanish

Tamil

Tigrinya

Turkish

Urdu

Vietnamese

Welsh