

thebigword NHS Telephone Interpreting

thebigword is your supplier of telephone interpreting, a service which will enable you to help any client who may have limited English.

When you need an interpreter please follow the instructions below:



Call: 033 33 44 5 702 / 03333 44 9473



Codes:

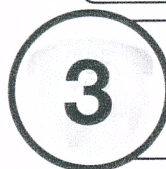
- enter your access code, followed by the # key

keep your access code here:

83085055 #

(If required, enter your PIN number, followed by the # key)

- then enter the language code from the list below, followed by the # key



Continue:

- once connected stay on the line
- take note of the interpreter's identity number
- direct your conversation to the client and NOT the interpreter

702 Albanian	94 Farsi Western	734 Lingala	755 Slovak
91 Amharic	95 French	735 Lithuanian	757 Somali
92 Arabic	4 German	507 Malayalam	1 Spanish
772 Armenian	993 Greek	97 Mandarin	998 Swahili
706 Bengali	738 Gujarati	533 Mirpuri	762 Tagalog
17 Bosnian	994 Hindi	741 Nepali	729 Tamil
707 Bulgarian	724 Hungarian	98 Pashto	992 Thai
708 Burmese	995 Italian	5 Polish	773 Tigrinya
93 Cantonese	96 Japanese	996 Portuguese	764 Turkish
752 Croatian	3 Korean	749 Punjabi (Pakistan)	709 Twi
710 Czech	731 Kurdish Bahdini	750 Romanian	999 Urdu
712 Farsi Eastern (Dari)	730 Kurdish Sorani	997 Russian	2 Vietnamese
700 identify line	733 Latvian	754 Sinhalese	0 helpline

Dial **700** for our team of language identifiers when you are unable to identify the language required.
Dial **0** for assistance

If you have forgotten your access code or you have any questions following a call please contact:

E-mail:

tis@thebigword.com

Web:

www.thebigword.com

If you have any questions please ensure you have:

- the interpreter's ID number
- time of the call
- language you required