**Attend Anywhere Waiting Room Request Form**

**This form should be used for setting up a new service on Attend Anywhere to hold consultations via video call or for each clinic that you may wish to set up on an existing Attend Anywhere Waiting Room.**

**This should be completed and agreed with your Directorate Management Team.**

**Once this form has been completed and accepted, please refer to the service implementation checklist for guidance on the steps that need to be completed in order to implement video consultations in your service.**

1. **Service Setup** *(If you already have an existing waiting room set up for your service and you would like to run a new clinic using this, please fill in the details of the existing waiting room in this section and consider the additional details in grey)*

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| --- | --- |
| **Service Name**  The name of the virtual waiting room  (eg. Respiratory Medicine or Urology Outpatients) |  |
| **Service Details**  Please list the clinical teams using this virtual waiting room (at present)  [If you are requesting an additional clinic for your service, this can be run using the existing waiting room] |  |
| **Key Contacts**  Clinical Lead: Name/Position  Email Address & Telephone no.  Service Admin Lead: Name/Position  Email Address & Telephone no. |  |

1. **Benefits**

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| **What benefits do you anticipate your patients will experience as a result?**  (Tick all that apply) | * Patient’s will not have to take time off work / school * More convenient for patient’s due to less travel * Because of the patient’s condition, it is safer / easier / may improve the consultation experience * Patient’s will not have to arrange childcare/care for a relative * More comfortable waiting experience * Less stressful   Other (please list) ………………………………………………………………………  …………………………………………………………………………………………………… |
| **What benefits do you anticipate your service will experience as a result?**  (Tick all that apply) | * Reduce clinician travel to peripheral clinics * Savings associated with reducing clinician travel * Improved productivity (related to reducing clinician travel) * Improved productivity (related to shorter appointment times/ability to see more patients) * More flexibility in the appointment times or when clinics can run * Reduced cancellations and DNAs * Improved patient outcomes (relating to patients being seen more regularly or engaging with healthcare more due to ease of attending) * Clinics more likely to run on time * Consultations will benefit from having multiple professionals being able to join the Video Consultation   Other (please list) ………………………………………………………………………  …………………………………………………………………………………………………… |
| **Measuring Patient Benefits**  **All** patients will be redirected to a patient survey once their video consultation has ended. You can add additional specific questions relating to your service.  **Do you require an additional section on the Trust’s Patient Survey that relates specifically to your service/clinic?**  See survey linked here:  [www.surveymonkey.com/results/SM-X3SQQBVQ7/](http://www.surveymonkey.com/results/SM-X3SQQBVQ7/) |  |