Management of the fallen/collapsed person flowchart

Salisbury NHS
NHS Foundation Trust

Staff member finds
(or is informed about)
a person in need of help

Clinical Area

Cardiac or peri-arrest:
Call Medical Emergency Team via 2222

Fall:
Inform person in charge

Non-Clinical Area / Outside

Contact switchboard:
- Identify location clearly
- Call Medical Emergency Team via 2222 for clinical support/assessment

LEAVE ON FLOOR
until assessed as safe to move, using the standard ABCDE approach and document your findings

- Suspected spinal injury
- Neck/back pain
- Severe headache
- Arm/leg neurology

Yes → **DO NOT MOVE**
- Inpatients: request immediate attendance of their medical team or on call team
- Request immediate specialist clinical advice Orthopaedic/ED
- Experienced team to move patient taking full spinal precautions:
  - Immobilise neck
  - Log roll onto scoop stretcher
- Outpatients/visitors transfer to ED

No →

- Suspected significant fracture e.g. hip, pelvis, upper limb
- Possible head injury

Yes →
- Transfer to bed or trolley using Hoverjack / Hovermat
- Inpatients: request urgent medical review (within 1 hour) by their own team or on call
- Outpatients/visitors refer to ED

No →

- Serious injury can not be excluded
- Small bone fracture suspected e.g. finger / toe
- Injury requiring treatment e.g. cut requiring stiches

Yes →
- Can be helped up using verbal prompts, hoist or Hoverjack / Hovermat
- Inpatients: request urgent medical review (within 4 hours) by their own team or on call
- Outpatients / visitors refer to ED

No →

- No obvious injury
- minor cuts or bruising only

- Can be helped up using verbal prompts, hoist or Hoverjack / Hovermat
- Inpatients: request medical review by their own team or on call within 12 hours
- Outpatients / visitors refer to ED

Cardiac cause identified:
Follow resuscitation guidelines

- An 'emergency trolley' is available with equipment for spinal precautions to enable safe transportation of persons to ED. It is suitable for both internal and external use and can be obtained by contacting the Porters on bleep 1313
- If collapse is in an external location within hospital grounds, consider calling 999 for ambulance assistance and transfer to ED.
- All incidents must be reported via Datixweb electronic incident reporting system
- All inpatient events must be recorded in their healthcare records