**Appendix A**

**What will happen when I speak up?**

1. **We will:**

* Thank you for speaking up
* Help you identify the options for resolution
* Signpost you to health and wellbeing support
* Confirm what information you have provided consent to share
* Support you with any further next steps and keep in touch with you

1. **Step towards resolution:**

* Engagement with relevant senior managers (where appropriate)
* Referral to patient safety process
* Other type of appropriate investigation, medication, etc.

1. **Outcomes:**

* The outcomes will be shared with you wherever possible, along with learning and improvement identified

1. **Escalation:**

* If resolution has not been achieved, or you are not satisfied with the outcome, you can escalate the matter to the senior lead for FTSU or the non-executive lead for FTSU (if you are in an NHS trust)
* Alternatively, if you think there are good reasons not to use internal routes, speak up to an external body, such as the CQC or NHS England